The Old Coach House

Accessibility Guide

The Old Coach House sits in the garden of the stunning North Stainley Hall. We have eight beautiful bedrooms overlooking our pretty courtyard with a fountain in the middle. Our delightful ground-floor bedrooms offer ample space with walk in showers. We have a cosy inviting Breakfast Room with easy access, where a delicious breakfast awaits you.

Level Access

The approach to the entrances in our buildings are level however, there is a raised sloped threshold of approximately 20mm at all our doorways. This applies to:

- Reception
- Main entrance to the Bedrooms
- Breakfast Room

Bedrooms

- We have non-allergic bedding.
- Occasional cushions are feather and can be removed upon request.

Access to bedrooms

- The route to the bedroom is 750mm wide, or more.
- Access to the bedrooms is level.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.
- The bathroom entrance has a raised 20mm threshold

Hearing

- The (bedroom) TVs have subtitles.
- The Fire Alarm unit flashes Red when activated

Visual

- Some parts of the venue have low lighting.
- There are external lights in the courtyard. Some are motion detectors, some are on permanently.
- There are emergency lights throughout the building that are activated in the case of power outage.

General

- Staff are available to speak to 24 hours a day

- We have emergency evacuation procedures for disabled visitors and requires that Personal Emergency Evacuation Procedures are completed when guests require additional support to evacuate

Getting here

The Old Coach House
North Stainley
Ripon
HG4 3HT

Travel by public transport

- You can get to The Old Coach House by bus and train.
- Our nearest major bus stop is 5 miles / 9.3 km away in the city centre of Ripon. Approximately 8 minute drive from our door step.
- We have regular buses from Ripon to our village of North Stainley, 5 times a day from 8am till 7pm.
- The bus stop is 0.10 miles / 9.3 km from The Old Coach House. 7
- The nearest train station is Thirsk Station. The train station is 8 miles / 12.9 km from The Old Coach House.

Travel by taxi

- You can get a taxi with A and B Taxis by calling 01765 603020. The taxi company has a wheelchair accessible vehicle.

Parking

- We have a car park. There are accessible parking spaces which are situated as close to the building as possible.
- The parking is less than 50 metres from the main entrance.
- Parking is free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- From the car park to the entrance, there is level access
- The Car Park is loose stones.
- The route is 1000mm wide, or more.

Arrival

Path to Reception

- From the street to the main entrance, there is level access.

- The path is 1000mm wide, or more.
- The main entrance has level access on the approach with a 20mm raised slope on the threshold
- The door is 840mm wide.
- The main door is side hung and manual.

Getting around inside

Visual Impairment – General Information

- Some parts of the venue have low lighting.

Main Coach House Reception

- You can sit down at reception.

Bedrooms

- All bedrooms have windows.
- Bedrooms have floor standing lights, bedside lamps, spot lights and natural daylight.
- Lights are energy saving.
- TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- Some bedrooms have fitted carpets.
- Allergens – guests advise of allergens on arrival and also on breakfast forms
- We can give details of our cleaning products used.
- We can move the bedroom furniture, to improve accessibility.

Accessible bedrooms

Accessible bedroom Super Deluxe x 2

- The route to the bedroom is 800mm wide, or more.
- The bedroom door is 840mm wide.
- There is 1600mm at the side of the bed.
- The bed is 640mm high. There is 310mm under the bed.
- The bedroom is double.
- The bathroom is ensuite.
- The bathroom door is 830mm wide.
- The bathroom has a separate shower.

- The bathroom has a level access shower however, there is a 20mm step down to the shower.
- Height adaptable showering stool available for guests to use whilst showering.
- The direction of transfer onto the toilet is to the right. There is 260mm at the side of the toilet. There is 1070mm in front of the toilet.
- The toilet seat is 430mm high.
- The basin is 840mm high.
- The taps are lever operated.
- There is space under the basin, with no pedestal.

Place to eat and drink

The Breakfast Room

- From the main entrance to the dining area, there is level access.
- The route is 1160mm wide, or more. The door is 1000mm wide. There is a small raise over the breakfast room threshold.
- To get to a table, there are no steps.
- If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.
- We cater; for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, low fat, high fibre,vegan specific diets.

Getting around outside

The Old Coach House courtyard garden.

- From the main entrance to the gardens, there is level access.
- The route is 1120mm wide, or more.
- There is a pathway around our garden

Smoking

- There is a patio seated area

Courtyard

- From the main entrance to this area, there is level access.
- The route is 1120mm wide, or more.
- The entrance is 2900mm wide.

Accessibility Equipment

- We do not have any accessibility equipment
- You can hire mobility equipment from Able to Enable by calling 01904 690 666.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- Staff are available to speak to 24 hours a day.

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